

## PRIVATE RENTED SECTOR

### **If your landlord is a member of the Leeds Landlord Accreditation Scheme you will be offered:**

- accommodation and furniture that meet agreed standards of health, safety and comfort;
- bathroom and kitchen facilities that meet agreed standards of health, safety and comfort;
- an opportunity to become an Accredited tenant;
- affordable warmth and a safe energy supply;
- agreed security measures;
- a properly installed serviced fire detection and alarm system with fire blankets provided in all kitchens;
- an assurance that repairs will be completed efficiently and to agreed time scales;
- clearly written reasonable terms in the Tenancy Agreement, with no hidden costs; a Tenant's pack with information regarding the Leeds Landlord Accreditation Scheme, Council services and other useful information;
- a courteous and professional service free of prejudice, and
- a no cost, independent means of dealing with complaints and resolving disputes.